



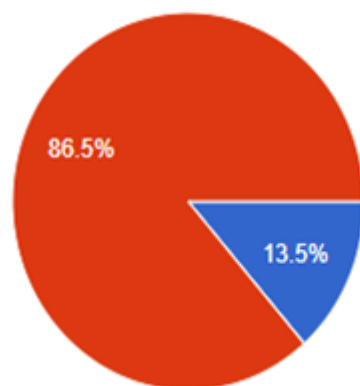
Public Transport Survey Results

- Recently in March 2019, the Amstelveen metro line 51 has stopped driving due to the work on ZuidasDok
- On the Amstelveen line, several buses have been deployed to ensure convenience to all. In some case the frequency of the bus has increased to every 5 mins example Bus 55
- On request of CDA party a survey was launched by Stitching OFBJP on 10 March 2019 (Sunday) to take feedback from Community living in Amstelveen
- The intention of the survey was to collect factual information

The current number of buses and tram meet your requirements.

96 responses

● Yes
● No



Locations to be Improved (1/5)

Please state location & destination where you are travelling in case you are unhappy

87 responses

Zonnestein

Zuid

Bijlmer Arena

Amstelveen

Ouderkerkerlaan

Kronenburg to westwijk

No bus stop near kronenburg connecting the metro stops like spinirij or poorthwachter.. For reach Canon office we have to walk a lot..

Biesbosch

Alepn Rondweg - AJ Ernststraat

Onderuit

Zonnestein & Station Zuid



Locations to be Improved (2/5)

Please state location & destination where you are travelling in case you are unhappy

87 responses

Zonnestein & Station Zuid
Zonnestein to Uithoorn
Sportlaan to Diemen Zuid
Poortwachter To Rotterdam & Amsterdam
Groenhof to Amstelveen Centrum, 174 Bus frequency should be increased at least to every 15 mins.
Gelderlandplein to amstelveen
Traveling to Amstel station from Poortwachter
Westwijk to zuid
I live near Zonnestein tram stop and travel to Zuid everyday.
Perfect Arrangement
Legmeer west ,Uithoorn
Logger

Please state location & destination where you are travelling in case you are unhappy

87 responses

Zuid Amsterdam
Amstel station
Bijlmer
Westwijk metro to Logger
A
Weswijk metro's last stop has absolutely no connection and w shave to travel min of 1 km to get public transport
1186RR
Arena
Direct connection from Amstelveen to Bijlmer arena is not there.Buses are over crowded
Zonnestein to Spinnerij
Sportlaan metro to Spinnerij
Sportlaan



Locations to be Improved (3/5)

Please state location & destination where you are travelling in case you are unhappy

87 responses

Almere
lindenlaan
Amsterdam Zuid
NO
Parnassusweg
Frequency is good but yeh direct transport option from ouderkerkerlaan to zuid is no more and people have to walk around 15 minutes to get the current bus 55 or tram 5
1181 WP to Amsterdam Central
Leidseplein
Amstelveen poortwachter to Zuid
De boolelaan <->onderuit
Time taken between brink to zuid is high .
Westwijk

Please state location & destination where you are travelling in case you are unhappy

87 responses

North Holland
Westwijk, Ina Boudier-Bakkerlaan
amstelveen to sloterdijk
onderuit
Handweg Amstelveen
Westwijk 1187 VA to AJ Ernststraat
Kronenburg station
Spurgeonlan to Zuid
Westweik to Ouderkerkerlan
Bus route 174
Ouderkerkerlaan to westwijk
Marne to zuid



Locations to be Improved (4/5)

Please state location & destination where you are travelling in case you are unhappy

87 responses

Lindenlaan (amstelveen)

Westwijk to Amstel station

Bijlmer

Oranjebaan

ROC MBO CollegeMaalderij, Amstelveen

Groenhof to Amsterdam Zuid

I used to travel from Ouderkerkerlaan to Amsterdam Central

Poortwachter to westwijk

Punter, amstelveen

Sportlaan to amsterdam central

From Gondel to AICS Satellite Schook

A.J.Emrnststraats.

Please state location & destination where you are travelling in case you are unhappy

87 responses

Punter, amstelveen

Sportlaan to amsterdam central

From Gondel to AICS Satellite Schook

A.J.Emrnststraats.

gondel

Amity international school

Biesbosch to spinnerij

Amity international school,Amsterdamseweg

Bulgerstein to Oranjebaan

spinnerij Metro

Van Boshuizenstraat

Jasmijnlaan Amstelveen naar Jacob Bontiusplein Amsterdam



Key Reasons for Dissatisfaction (1/5)

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

Bus is not stopping at tram station.. we need to stop the bus at bishbosh..soo many peoples is here..

We have to walk a lot to reach office

Frequently

with recent 51 metro cancelation.. there is no proper frequency of busses to reach amstelveen bus station.. present bus 174 running every 30 minutes , if possible 15 minutes schedule is required

Too crowded in the peak hours; Travelling with toddler buggy is difficult

I cannot take my daughter to her school at Amsterdam Zuid. Metro 51 is lifeline of Hundreds of parents and kids for daily commute to school

Please increase the frequency of 356 and 174

I have to drop my kid at zuid but tram is always so crowded that he starts crying and is afraid of getting into the tram. There is no bus alternative than tram for me.

No stoppage of bus 55 in my place

Much traffic on road these days . Travel time has increased to 1 - 1.5 hour these days

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

Less frequency of Buses. Not enough buses for the people. No seats to sit and no place to stand.

174 Bus frequency should be increased at least to every 15 mins

No direct bus from gelderlandplein to amstelveen. Taking more than an hour everyday to reach amstelveen

- 1) The buses are always over crowded. There is no place in the bus to even stand.
- 2) The frequency of buses from Poortwachter stop is less
- 3) Sometimes the buses do not stop as they are full and people have to wait for another 20 mins.

we need to travel with kids changing buses and walking to friends home changed a lot

Tram stop Zonnestein has been discontinued which leads to an additional 800m walk for me. Also metro 51 has been stopped in this route which does not leave me with options.

No Issues

I go to gym in uilenstede. And there is no connectivity from uilenstede to ouderkerkerlaan. Either a tram till bus station and then walk for ouderkerkerlaan and then walk till the house or a bus from oranjeboom to busstation to ouderkerkerlaan It would be great if there is a direct connectivity from uilenstede to ouderkerkerlaan

There is no nearer public transport for us here



Key Reasons for Dissatisfaction (2/5)

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

No ramp for carrying strollers in Logger bus stop. Every time needs to go to Seine bus stop

Crowded

Too crowded

The bus 55 from Amstelveen takes lot of time to Zuid as it stops at every single stop

There is no direct bus or metro.

Amstelveen

Couple of years back when we purchased the house the main reason for the decision to relocate was the public transport. With so many options of buses and metro we could directly travel to Schiphol, Bijlmer, Amsterdam Central. But today the painful situation is there is only one option that is bus 55. Which is very crowded. Morning at 8 carrying young kids to school standing in the crowded bus until Zuid is almost impossible. Then travel back to work. Most of our energy gets drained by the time we reach work!

They are very jam packed and with kid it is difficult to travel in bus. Commute to school and back has been very challenging last few days

There is no direct bus to Arena from Brink, so we spending more time to travel.

More buses to Bijlmer arena

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

The travel takes nearly 50 mins for a 6 KM journey where it was taking 15 mins via Metro-51. The stops are not well planned and need to walk minimum 1.5 kms in the transit

Bus 55 does not meet the same route requirements and is from Groenhof, which is on other side of Sportlaan. Also, it goes to Zagerij which is far from Spinnerij

It is not parallel with metro 51

Less buses to reach office

Need to walk 10 mins on either side for Bus from Maarten Lutherweg. Groenhof/Sportlaan Bus Stop

Very crowded and sometimes not enough space for all people waiting

Trams are in less numbers and always rush..buses taking lot of time to reach destination. Poor management ..never expected such problem in developed nation.

There is no bus travelling either from Sportlaan or Ouderkerkerlaan location. We have to either go to centrum or Huesseplein to catch tram/bus which is comparatively far



Key Reasons for Dissatisfaction (3/5)

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

1) in peak hours your buses go in a regular road and stand in traffic with other cars, then what is the use for public ? You need to work on some unique route where only gvb buses are allowed otherwise these problems continue.
2) you didn't cover the main metro stop
westwijk, poortwachter which is convenient for lot of people.

Too rush in the tram because of that not able to get in the tram

Connection did not add additional 174 bus which connects leegmeer to brink .they need to add extra buses so 174 people can take 55

Travel tome oncreased 100% i.e doubled from westwijk to bijlmer

55 is taking too much time to reach Zuid

No busses or trams in 8 minutes walk

there is no direct service from Marne to Onderuit

No public transport available.I to travel long distance to catch alternate bus.

Bus 551 leaving Westwijk only after 40 minutes. It should be at least after 20 minutes

Bus no 55 does not stop at Kronenburg bus stop...make a temporary stop and at least every alternate bus should

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

Bus no 55 does not stop at Kronenburg bus stop...make a temporary stop and at least every alternate bus should stop at Kronenburg

Have to walk for 2 Kms instead of 600 mts!

Not getting proper connectivity,have to walk

It is good overall, but I hope 174 comes more frequently.

No buses to children hospital

Too much crowded

Very less frequency. No proper connectivity

Very less frequency from Westwijk

There is no bus from westwijk metro stop and the buses are impacted by the road construction that its not working. Buses 348, 347 and 248 are other alternatives but their frequency is limited.

Frequency improvisation

Zonnestein has no bus stop currently.



Key Reasons for Dissatisfaction (4/5)

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

No fixed travel time. Buses takes anything between 15 mins to 40 mins depending on traffic conditions. Due to his inconsistent nature I often miss my connection from zuid.

Now I do not have any stop close to my place to reach Amsterdam Central. I end up spending more time, money and effort to reach Amsterdam now

No public transport in that route

No bus or tram service from ouderkerkerlaan

No stop for kids school at AJ Ernstraat. No punctual timing.

No busstop there in A J Earnstraat so kids have to walk more in the morning. Buses are sometimes too full that its not allowing any passengers and making delay for school. Its overcrowded and kids are not getting seats.

Could you arrange any stop near by genderlaanplan or A.J.enrststraats,
Right now we have a 55 bus stop near UV, very difficult to back walk from to school, and more difficult on winter with small kids to walk. Hopefully we r looking easy publick transport.to school.thank you

Long journey

Improvement in frequency as there is no bus in the morning before 9 am and kids struggle to reach school

Please elaborate reasons for dissatisfaction in public transport (if any)

77 responses

Improvement in frequency as there is no bus in the morning before 9 am and kids struggle to reach school

No direct bus,

Only one bus 174 on that route and frequency is very low

Bus timings and frequency

The bus 55 does not stop near van boshuizabstraat stoppage.

Nor the bus stop near spinnerij metro.

Earlier travel time from van boshuizanstraat to spinnerij was 15-20 mins,now it's takes 40 mins excluding the walking to faraway bus stops.

Frequency of bus 55 and tram 5 should be more.

the bus 55 doesn't stop at my place and the tram 5 is very overcrowded during rush hours and I end up in skipping trams

1. distance between last stop of 51(the Amstelveen one) and the current one of bus 55.

2. 55 route is almost parallel with metro tracks. Due to the work on metro line, there are a lot of trucks and big cars transporting equipment or other stuff related to construction. These create massive delays.

My kid needs to go to a school

Pathetic connectivity from westwijk



Additional Feedback (1/3)

Any other feedback ?

46 responses

From vu to oranjeban .. in the middle of these stop we need more stop for bus 55 .. if it will stop on bishbosh then it will be very help full for school going children , ofc going people and collage going student.now it is very pain full for preagnant woman.. handicaps and who have 2 or 3 child and spl needs people.. plz plz help us to do a stop at bishbosh

Pls make bus stops next to all the metro 51 stops at Amstelveen

Great that frequency has been increased but bus tend to fill up too quick.
Also easy GVB card charging / uploading point should be there close to the bus stop.

Please start alternative transport arrangements on high frequency from Amstelveen to Amsterdam Zuid. Please start the Bus 199 which was stopped for inexplicable reason. Thanks

Replacement of metro 51, bus 55 have very limited stoppage, there is no stoppage between de boulelan and oranjabaan

Can we have more housing near Zuid

Frequency can be increased by keeping one small bus and one big bus at different times.

Want a faster direct route

Any other feedback ?

46 responses

Raise the frequency of the buses and I think bus 55 should follow same route as metro 51 followed before. Metro 51 could accommodate hundreds of people at once while buses cannot accommodate so many people at once.

N.A.

Tram frequency could be improved it is really crowded - tram 5

None

Need atleast another stop nearer to us

Same as above

Its good for me.

Why not let bus 55 start from westwijk metro stop?

No

More direct bus to Arena from Amstelveen(not bus stand)

Bus taking more time due to Traffic



Additional Feedback (2/3)

Any other feedback ?

46 responses

Higher frequency of trams

Before executing any plan need to wear common man shoes.

Main concern is traffic why I choose metro is to overcome traffic. But the current bus(es) during peak time are not serving my purpose and is waste of time.

The frequency of Bus 55 is very good however overcrowded during peak hours. No place to sit.

Add a bus lane in the road between Uithoorn to Amstelveen Poortwachter. The car traffic in the morning is unacceptable and now this is also because of stopping 51 people are forced to take their cars

Start the bus from Westwijk

The bus no 551 at Westwijk metro station is using scan on phone to allow passengers in but it is not working well. Though our OV chip card has enough balance but the can't read it. 😞

Have a bus to Zuid from Ouderkerkerlaan bus stop!

From Ziekienhuis, till Ouderkerkerlaan 551 should be extended. To and fro

No bus from Westwijk metro station

Any other feedback ?

46 responses

bus timings are not displayed

Please add bus 55 to Westwijk metro and increase the frequency of 348, 347 and 248 for the time being.

We need a bus stop for Zonnestein.

Poortwachter to central station no transport. Buses are damn slow

Please also need some arrangements to go to Amstelveen Busstation from our area

AICS Satellite Location
Arent Janszoon Ernststraat 130
1082 LP Amsterdam

stop missing near AJ Ernststraat

Frequency of bus

Pls start a direct bus that follows m51 route

Bus frequency during school hours should be higher

Bus 174 helps a big group of people in Amstelveen to drop and pick kids from School, Amity International Oude karselan. This bus starts reaching there by 8.30am to 9.00 am trip. Why it can not be preponed to 8.00 am to



Additional Feedback (3/3)

Bus 174 helps a big group of people in anstelveen to drop and pick kids from School, Amity International Oude karselan. This bus starts reaching there by 8.30am to 9.00 am trip. Why it can not be preponed to 8.00 am to 8.30 am trip ?

When will the services stabilise

The 45 route bus can solve the problem

The first day, I took the line 55, bus doors broke down at Brink station We got out and waited for the next one. 2 massive traffic jams around Marne and Amstel Hospital.

I got in the bus at 8:11 and I arrived at A'dam Zuid at 9:32.

I gave it another try to bus 55, but again, the travelling time was very bad.

Since then, Im not using bus 55 anymore. I just hop in 347,348,358,357.

The new routes are not at all helpful



Thank You